

Considerate Constructors Scheme

Monitor's Site Report



Project name	Stanley Grange				
Contractor name	Eric Wright Construction Ltd				
Onsite contact(s)	Graham Croft				
Site ID number	93860	Visit no.	1	Visit date	01/03/2016

Site description, context and location

Refurbishment of adult residential care home for patients with special needs whilst majority of home remains operational, work is being undertaken on 2 of 10 blocks Site is in a very rural location with few immediate neighbours and is accessed from quiet country roads.

Checklist section	Category score		Score descriptor
1. Care about Appearance	7	/10	1 Gross Failure 2 Failure 3 Major non compliance 4 Minor non compliance 5 Compliance 6 Good 7 Very Good 8 Excellent 9 Exceptional 10 Innovative
2. Respect the Community	7	/10	
3. Protect the Environment	7	/10	
4. Secure everyone's Safety	6	/10	
5. Value their Workforce	8	/10	
Total score	35	/50	

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Executive summary

This is a very good site and it is immediately apparent that the company and the site fully support the scheme. Care about Appearance is very good with the site portraying a very positive and professional image of the industry and it might be excellent if company values could be more clearly identified and promoted. Respect for the Community is very good with the site making considerable effort to cause the minimum inconvenience possible whilst carrying out the works and it might be excellent if a means of making a positive lasting impression of the industry had been identified. Protecting the Environment is very good with the site and company clearly monitoring the environment carefully and taking any appropriate action and it might be excellent if this good work was clearly promoted to operatives and the general public. Securing everyone's Safety is good and it is clear that safety is a high priority and it might be excellent if the supply chains awareness could be raised of the dangers to cyclists and pedestrians from construction HGV's and operatives made fully aware of current site safety risks. Valuing the Workforce is excellent and the site and company is to be commended, however consideration might need to be given for future visits to new questions 5.9 and 5.10.

Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.

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Monitor's Site Report - Detailed summary of findings



Project name	Stanley Grange		
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1. Care about Appearance	7	/10
<p>Site is fully enclosed in open mesh fencing, there is good informative signage benefit might be gained by extending directional signage in immediate area of site given the remote location and lack of immediate site presence, public roads and footpaths are clean and free from debris. Site appears well organised clean and tidy with designated storage areas from materials and skips, appearance of operatives is good in appropriately branded PPE. A designated operative litter picks and SM inspects fence line. Cleanliness and good housekeeping are induction items and monitored by supervision. There is a designated covered smoking area with appropriate anti-smoking information but no identified provision for e cigarette smokers. Company values are promoted by signage and use of company colours, there is the opportunity to promote company values more clearly.</p>		
2. Respect the Community	7	/10
<p>There is very close liaison with client on a very regular basis and programme of work agreed in advance to cause minimum disruption and inconvenience, site has produced a newsletter and provided copies for distribution to staff, visitors and neighbours and this can be accessed via company website. Site hours are 8.00 till 4.30 weekdays and weekends by agreement, some demolition undertaken over a weekend to cause minimum inconvenience to a resident, all unloading and parking is on site. Company is located in the area and 90% of labour and suppliers are from the area and goodwill gestures have been undertaken. Scheme banners and posters are prominently displayed as is scheme information, scheme is also an induction item and emphasis is placed on courtesy and respect. Compliments and complaints are recorded on scheme paperwork and company has a scheme coordinator. A means of making a positive lasting impression of the industry has been considered and discussed but no specific idea has yet been identified.</p>		
3. Protect the Environment	7	/10
<p>Environmental policy is displayed and an environmental assessment undertaken prior to work commencing, SWMP in place and monitored monthly recycling currently being 98% with site donating doors to neighbour and waste timber to anyone. Environmental information is communicated to operatives via tool box talks but there is no means of communicating it to the general public. Environmental issues are monitored monthly by company environmental monitor and discussed with SM for any actions. PIR's and push taps are in use and carbon footprint is being measured. A positive contribution is being made to the natural environment by the construction of a pond, planting and fence area as a goodwill gesture.</p>		
4. Secure everyone's Safety	6	/10
<p>Location of nearest hospital is displayed and directions available, first aiders are identified at induction and by helmet sticker however a suitable poster might be of benefit in ensuring everyone is fully aware. A cscs card is required to work on site and site is fully fenced and gates kept closed. Existing fire escape routes have been kept clear and are fully functional, the emergency evacuation procedure for the site and home has been tested and evacuated. SM completes a weekly H&S report, CM and H&S advisor complete a fortnightly H&S report, and tool box talks are approximately every 2 weeks, a positive intervention scheme is in operation and a suggestion box available. Deliveries to site are on fixed boded vehicles and there is opportunity to raise supply chains awareness of the dangers to cyclists and pedestrians from construction HGV's www.fors-online.org.uk and www.clocs.org.uk. Current risks are identified by using a permit to work system however benefit might be gained by ensuring all operatives are fully aware of all current risks by use of current risk board or similar.</p>		
5. Value their Workforce	8	/10
<p>There is a time-tabled and publicised slot for discussion with SM, in addition an open door policy is encouraged, and there are posters and information displayed supporting E.O, diversity, respect etc. and a suggestion box is in use. Own operatives have a performance review where training can be requested and a training matrix is in place and training is supported, sub-contractors training is assessed by RAMS. Competency is assessed by cscs card and legitimacy by random checks requiring selected operatives to provide passport or proof of identity. There are good welfare facilities provided and they are kept clean and hygienic by contract cleaner visiting site twice a week however additional cleaning in between visits should be considered as a matter of priority. Company employs apprentices 2 of whom are working on site and also employs graduate trainees. Own operatives have access to company doctor and there are mental health posters displayed on site to raise awareness. There is the opportunity to develop a strategy to promote and retain a skilled workforce.</p>		
Overall score	35	/50

The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate bold italic statements will indicate where improvements can be made.